### PART 1
**Listening** (approx. 10 minutes)

**Task type:** Multiple choice  
**Format:** ten unrelated dialogues of about 30 seconds’ duration, each followed by a 3-option multiple choice item  
The candidates listen to a short dialogue, then choose the correct statement from three that are based on the dialogue. The recordings are dialogues between two interacting speakers (conversations, interviews, discussions, etc.).  
**Task Focus:** identifying detail, understanding and interpreting information, specific information, gist, detail, main idea, function, purpose, attitude, opinion, etc.  
**Marking Scheme:** 10 items x 2 points = 20 points  
**NOTE:** Each part is heard twice.

### PART 2
**Knowledge of Linguistic Means** (20 minutes)

**Task type:** Multiple choice  
**Format:** 18 4-option multiple choice sentences  
**Task Focus:** lexical  
**Marking Scheme:** 18 items x 2 points = 36 points  
**Topic areas:** banking basics (money, supplies, furniture, documents, machines, parts of a bank, etc.); banking products and activities (savings and checking accounts, credit cards, access channels, transfers, loans, COID, mutual funds); careers in banking (online banking, office and administrative support, phone banker, teller, officer, analyst, manager, etc.); types of banking and financial institutions (retail and investment banks, private banking, societies, Islamic banking, central banks); banking crime (fraud, robbery, etc.); challenges in banking (competition, risk, asset quality, crises and runs); banking regulations (principles and requirements)

### PART 3
**Knowledge of Language Functions** (15 minutes)

**Task type:** Multiple choice  
**Format:** 16 2-option multiple choice exchanges  
**Task Focus:** lexico-grammatical  
**Marking Scheme:** 16 items x 1 point = 16 points  
**Functions:** stating requirements and total amounts; explaining what you need; making suggestions, recommendations, and comparisons; requesting and collecting customers’ identification and personal information; confirming a customer’s identity; reporting problems; talking about numbers and costs; warning and reassuring customers; offering a service; describing interest rates and increases; providing options; describing and talking about job duties, experience, and responsibilities; starting a transaction; defining financial terms; explaining pros and cons, reasons, and benefits; explaining and talking about risk; greeting customers; describing customers’ needs; expressing doubt; explaining timelines and options; drawing attention to ideas; agreeing and disagreeing with opinions; describing a series of events; delivering bad news; describing a person; giving examples; talking about future events

### PART 4
**Reading** (10 minutes)

**Task type:** Multiple choice – True/False/Doesn’t say  
**Format:** Three short texts (60-100 words each) containing factual information related to the field of banking; the first two texts are followed by two 3-option multiple choice questions each, while the third text is followed by two True/False/Doesn’t say questions.  
**Task Focus:** understanding detail, specific information, implication, attitude, reference and meaning  
**Marking Scheme:** 6 items x 3 points = 18 points  
**NOTE:** All the texts are related to the specific field of study.

### PART 5
**Writing** (5 minutes)

**Task type:** A gapped text  
**Format:** One text (100-200 words) from which five sentences, phrases, words or headings have been removed and placed in a jumbled order, together with an extra option as a distractor, above the text.  
**Task Focus:** recognition of writing features and language as required in their field of study  
**Marking Scheme:** 5 items x 2 points = 10 points  
**NOTES:** The candidate may be asked to complete a piece of writing such as a form, a supply inventory, a list, an application, a deposit slip, a call record, a job description, a banking file, notes, instructions, a loan offer, a quiz, an evaluation, a letter, a mission statement, a description of business practices, an article, a memo, a report, an advertisement, a summary of financial risks, or a recommendation. This task is based on elements of writing that the candidates will need to produce in the field of banking for professional purposes.

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**Duration:** 60 minutes  
**Marks:** TOTAL: 100 points